



Dialogical conversations between Social workers, client and the informal network.

By Albert van Dieren MCH

Keywords: Dialogical approach, Contextual approach, social work, case study

Due to the transition and transformation of care and welfare in the Netherlands, many tasks are now located by the local government. Main focus in policies are responsibility and self-sufficiency of their citizens. Local governments want to achieve this by using social teams to explore the clients' own strength to reinforce or create social networks for informal care and support. This demands from the social worker attunement and cooperation with the client and his/her informal network. Social workers admit that they experience an inability to act because of not being familiar with conversations with multiple actors. To achieve attunement about care and support is a relational task and requires highly developed relational and conversational skills of the social worker (Dekker, 2016; Seikkula, 2014). The contextual and dialogical approaches provide insights for the improvement of attunement between people (Dieren, 2014). Both approaches provide a theoretical framework which will be the main theoretical input for this research.

This research on the basis of a case study, focussed on the question if dialogical principles contribute to the quality of attunement between social worker, client and his informal network and create possibilities for sustainable support and care in the triangle of social worker, client and the informal network. This research wants to contribute to the theory of working factors in the dialogical approach and contextual approach.

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ICCT2018
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Albert van Dieren, MCH (10-04-1963)
Senior lecturer, supervisor and researcher at the CHE
Contextual Therapist
avdieren@che.nl

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